







Meet your First Response team

We meet many clients for the first time only when there has been an incident. We are on a mission to change this!

Our data shows that our pre-onboarded clients:





-  Respond quicker
-  Make more informed decisions
-  Spend less on their response
-  Minimise brand damage

This is why we offer 'Meet your First Response team' calls.

This session is about us getting to know each other and hear about your response process and needs. Our goal is to understand how we can support you and where we best fit into your plans.

BENEFITS OF FIRST RESPONSE SERVICE



We can help you:

-  Respond quickly to all types of cyber, privacy and digital risk incidents.
-  Mobilise your team, establish workstreams and deliverables for your crisis management team to follow. We help you comply with regulatory timeframes and meet all of your requirements.
-  Access a broad range of technology-led Atmos Solutions that fix the most common pressure points in incident response.
-  Engage our Atmos First Response Panel where you require additional capabilities and capacity in addition to your pre-engaged service providers and in-house teams.



24/7 INCIDENT RESPONSE HOTLINE

Contact us 24/7/365 to access our First Response Team - we will guide you through a triage process and help you take decisive action on next steps.

Australia

-  1800 466 380 or + 61 1800 466 380 (intl)
-  response@atmosgroup.com.au

New Zealand

-  0800 633 150 or + 64 800 633 150 (intl)
-  response@atmosgroup.co.nz

Atmos

READINESS - CLIENT ONBOARDING



AXA Insurance

WHAT THE SESSION COVERS

We can adapt the session to meet your needs, but at its core, the session will cover:

Meet the teams – building and maintaining a relationship with you

First Response workstreams – what these are and how we help

Endorsed by leading cyber insurers, we explain our integration with insurance providers

How and when to contact us

Vendors – your existing partners and the Atmos First Response Panel

Industry insights from having managed 2,500+ incidents

COSTS + COMMITMENT

There are no costs associated our 'Meet your First Response team' call – core to our DNA is the belief that we are 'stronger together' in partnership with our clients and our industry.

We offer the opportunity to complete the engagement process following the call so that we are 'pre-engaged' and ready to go. There is absolutely no commitment - this doesn't cost you anything or require you to use our services in an incident. It's simply there just in case.

ATTENDEES + PREPARATION

We encourage your core executive and crisis management team to attend. This may include members from legal, IT and security, insurance/risk/compliance, and communications.

We can also run separate sessions with your executives and board.

To get the most out of the session, we suggest that, ahead of the call, you:

- Visit our website, atmosgroup.com.au, to familiarise yourself with our offering and who we are.
- Ask your team to think about what they would like to get out of the session.
- Send us in advance any questions about incident response processes or preparation.

LOCK IN A CALL


You can email us to organise a call, or contact your insurance broker who will help facilitate the call for you.

 onboarding@atmosgroup.com.au

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